

Christmas Concert 2024

Terms & Conditions

All participants must abide by the terms and any rules, instructions or regulations displayed or given on the day of the event by the charity, event representatives and/or the police.

TICKETS

- Event tickets are non-refundable and non-transferrable, unless:
 - a.) we cancel the event in full and we are unable to re-arrange a new date
 - b.) we need to reschedule the date of the event and you are not able to attend
 - c.) you have a medical reason for withdrawing (including self-isolation due to COVID)
- If you are requiring An Essential Companion Ticket, please contact RUHX directly at fundraising@ruhx.org.uk. Subject to proof of eligibility.

Who is eligible for An Essential Companion Ticket?

An Essential Companion ticket is available for people where support is needed that is significant and substantial and in excess of what could be reasonably expected of family/friends already accompanying the guest. The support must be due to disability- related needs.

- Only children under the age of 12 are eligible for a child's ticket.

CONDUCT

- Where possible, significant changes will be communicated to all attendees with as much notice as possible via the contact email address and/or telephone number given when purchasing a ticket.
- You are not permitted to attend the event without having purchased a ticket.
- You will not be permitted to enter the venue if you are under the influence of alcohol and/or drugs.
- If you have any allergies, please ask a member of RUHX staff or the food vendor for an allergens list.

USE OF PERSONAL DATA

By providing personal data when you purchase a ticket for the event, you confirm that you consent to such data being used by the charity for the purposes of organising, administering and staging the event.

You agree that the charity can use the details that you have provided to discuss any updates about the event with you. If you provide personal data on behalf of additional entrants, you also confirm that you have obtained their consent for such data to be used for the same purposes

FILMING AND PHOTOGRAPHY

- The charity and our authorised photographers/videographers will be filming and photographing the event and may use photographs or footage of you or your family for charitable purposes.
- All authorised photographers/videographers have been instructed to ask for permission before taking an individual photos/filming of children at the event. This cannot be guaranteed in shots where children are incidentally included e.g. in crowds.
- All authorised photographers/videographers have been instructed to ask for permission before taking an individual photos/filming of children at the event. This cannot be guaranteed in shots where children are incidentally included e.g. in crowds.
- By taking part or attending the event, you confirm you are happy for any photographs, video footage or stills taken during the event to be used by the charity to publicise the event and/or other fundraising purposes including but not limited to, social media, advertising, publications, marketing material and any other documents that may be made available to the public.
- The charity will not identify anyone by name in publicity without their prior agreement.
- No personal details of a participant under the **age** of 18 will be used in any publicity materials without consent of their parent or legal guardian, but we may use images where children are incidentally included.
- If you provide photographs or videos taken during the event to the charity, or post or tag on RUHX's social media accounts, you agree that these may be used for charitable purposes. By sending such photographs or videos to us, you are also confirming that anyone featuring prominently in any such photograph has consented to their image being used in this way.
- If you do not want your image to be used please email fundraising@ruh.org.uk.

LIABILITY

- All participants, volunteers and spectators attend the RUHX Christmas Concert entirely at your own risk.
- RUHX shall not be liable for any injury, damage or loss to participants or their property that might occur as a result of their participation or attendance at the event, other than in respect of any injury or loss arising as a result of our negligence. For the avoidance of doubt, nothing in this clause shall exclude or limit our liability for any liability that cannot be excluded or limited by law